

Andreas van der Gugten

Agile | DevOps | Business Agility Coach



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🌐 <https://www.gugten.com>

🌐 [andreasvander Gugten](https://www.gugten.com)

LANGUAGES

English Native	German Native
Swiss-German Native	French B1

CERTIFICATIONS

ICP - Agile Certified Professional
ICAgile (02.06.2016)

ICP - Agile Team Facilitation
ICAgile (29.08.2016)

ICP - Agile Coaching
ICAgile (16.12.2016)

ICP - Enterprise Product Ownership
ICAgile (02.09.2017)

ICP - Delivery at Scale
ICAgile (02.09.2017)

ICP - Agile Product Ownership
ICAgile (25.07.2018)

ICP - Foundations of DevOps
ICAgile (02.02.2018)

ICP - Implementing DevOps
ICAgile (03.02.2019)

ICP - Agile Test Automation
ICAgile (09.07.2020)

ICP - Agile Project and Delivery Management
ICAgile (27.05.2021)

ICP - Lean Portfolio Management
ICAgile (01.03.2023)

ICP - Product Management
ICAgile (01.05.2023)

ICAgile



[Full Transcript](#) | [Credly](#)

IC Agile Certified Instructor
ICAgile (17.08.2018)



WORK EXPERIENCE

Skyguide (01.04.2022 - Present)

Agile Coach (50%)

Agile Coaching across the SAFe Software and Infrastructure Agile Release Trains. Facilitation of the Agile Transformation Team as well as assisting during various large agile change efforts. Coaching and facilitating within various management workshops as well as showcasing Agile to other interested departments within Skyguide. Assisting with onboarding new teams to the Agile Release Trains.

🔗 <https://www.skyguide.ch>

AgileSwiss LLC (01.08.2021 - Present)

CEO

Coaching and training customers in a wide spectrum of agility topics.

🔗 <https://www.agileswiss.com>

SoftEd (01.08.2021 - Present)

Agile Coach & Facilitator

ICAgile training across US / EU / Singapore

🔗 <https://www.softed.com>

Software Education Holdings Ltd. (01.07.2018 - 30.07.2021)

GROUP CIO, AGILE COACH & FACILITATOR

Agile coach and facilitator. Coached, trained and mentored both technical and non-technical teams and individuals from many different organisations in various Agile disciplines and practices. My strong technical background means I can also coach highly technical teams in DevOps practices including planning for and implementing CI/CD pipelines across various technologies.

Additionally, my role as Group CIO has involved all facets including budgeting, planning for and managing the day to day technical needs of the company across all geographies. This has included rapidly adapting to the needs of the company to transition most of its training delivery to liveonline due to COVID, and deploying large scale changes to our delivery methods, technology and adapting to the new requirements of our clients.

Sample of organisations and departments I have trained or coached:

- **AUSTRALIA:** Queensland Government | Queensland Parliament | Australian Government | Telstra | Flight Centre | Auto & General | Curtin University | Synergy | Suncorp | Optus
- **NEW ZEALAND:** Auckland University of Technology | Meridian Energy | New Zealand Police | NZ Transport Agency
- **SINGAPORE:** Oracle | Prudential | Standard Chartered Bank | DBS | GovTech
- **US:** Booz Allen Hamilton

🔗 <https://www.softed.com>

Radford Software Ltd. (01.09.2014 - 30.07.2018)

DevOps Manager & Agile Coach

I was hired as Client Services Manager but quickly moved into a varied role as Agile Coach and DevOps Manager. I was responsible for the Agile processes across the company and also looked after a team of people who managed internal systems, CI/CD, training & documentation and mobile apps.

🔗 <https://www.radfords.co.nz>

ISO Ltd. (01.09.2013 - 30.09.2014)

Application Specialist / Deployment & Delivery Team Lead

I first was hired as an application specialist for the in-house developed Resource Management System for which I acted as Product Owner, trainer and roll-out project manager. After completing the roll-out across NZ, I was moved to the role of Deployment & Delivery Team leader. In this position, I looked after the support team and was responsible for service delivery, IT procurement and application deployment.

🔗 <https://www.iso.co.nz/>

DB Schenker Schweiz AG (01.06.2010 - 30.09.2013)

Project and Application Manager

In my role as project manager and application specialist, I was responsible for the roll-out of a third-party warehouse management system to all Swiss branches of DB Schenker. This included training internal staff, working closely with the Contract Logistics team to customize the software for each existing and new customer as well as managing all enhancement requests with the vendor of the software.

🔗 <https://www.dbschenker.com/ch-en>

Self Employed (01.07.2008 - 30.06.2010)

Technical Documentation & Process Engineering

Providing technical documentation services to the machine-building industry across Switzerland.

Capital Group Companies (01.01.2005 - 30.06.2008)

Investment Technology Support Specialist II

In this role I was providing direct 2nd level support to the Legal, Funds Management, Funds Services and Sales departments at Capital Groups Geneva office and was responsible for the roll out of several software projects locally in Switzerland and across Europe.

🔗 <https://www.capitalgroup.com/>

Honda Suisse SA (01.09.2004 - 31.12.2004)

Deployment Specialist

I worked as a contractor to roll out Windows XP to all Honda branches in Switzerland.

University of the Nations (01.03.2002 - 30.09.2004)

IT Infrastructure Manager

Role of IT Administrator for the local University campus in Burtigny, Switzerland and was supported the International Provost office and Deans around the world for all their IT needs. During this time I also freelanced with a local training company facilitating courses on presentation / public speaking and negotiation skills across Switzerland.

EDUCATION

University of Waikato (01.02.2018 - 12.10.2021)

Management Studies

Eduard Spranger Schule (01.01.1997 - 01.08.2000)

Political and Industrial Economics - Business Accountancy - English



[See Qualification Online](#)