



# ANDREAS VAN DER GUGTEN

AGILE | DEVOPS | BUSINESS AGILITY COACH

## PROFILE

### Address

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**Date Of Birth**  
27 March 1981

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## CERTIFICATIONS

**ICP - Agile Certified Professional** June 2016  
ICAgile



**ICP - Agile Team Facilitation** August 2016  
ICAgile



**ICP - Agile Coaching** December 2016  
ICAgile



**ICP - Enterprise Product Ownership** September 2017  
ICAgile



**ICP - Delivery at Scale** September 2017  
ICAgile



**ICP - Agile Product Ownership** July 2018  
ICAgile



**IC Agile Certified Instructor** August 2018  
ICAgile



**ICP - Foundations of DevOps** February 2018  
ICAgile



**ICP - Implementing DevOps** February 2019  
ICAgile



**ICP - Agile Test Automation** July 2020  
ICAgile



**ICP - Agile Project and Delivery Management** May 2021  
ICAgile



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Full Transcript

## LANGUAGES

English  
Native

German  
Native

Swiss-German  
Native

French  
B1

## OBJECTIVE

I am an Agile practitioner with a strong technical background and experience in both project and change management. I have worked across Education, Finance, Logistics, Government and Software Development industries throughout Europe, Australia, New Zealand, Asia and the USA.

I am passionate about training and facilitating others to lead, creating high-performing, self-managing teams and leveraging an iterative, reflective delivery cycle to create the maximum amount of value in the shortest amount of time. Being both Swiss and American, I blend together a detailed, precision work ethic, creative can-do attitude, with outside the box thinking, and a dynamic people-focused approach.

## WORK EXPERIENCE

**AgileSwiss LLC** (August 2021 - Present)  
CEO

Coaching and training customers in a wide spectrum of agility topics.

**SoftEd** (August 2021 - Present)  
Agile Coach & Facilitator

ICAgile training across US / EU / Singapore

**Software Education Holdings Ltd.** (July 2018 - July 2021)  
GROUP CIO, AGILE COACH & FACILITATOR

Agile coach and facilitator. Coached, trained and mentored both technical and non-technical teams and individuals from many different organisations in various Agile disciplines and practices. My strong technical background means I can also coach highly technical teams in DevOps practices including planning for and implementing CI/CD pipelines across various technologies.

Additionally, my role as Group CIO has involved all facets including budgeting, planning for and managing the day to day technical needs of the company across all geographies. This has included rapidly adapting to the needs of the company to transition most of its training delivery to liveonline due to COVID, and deploying large scale changes to our delivery methods, technology and adapting to the new requirements of our clients.

Sample of organisations and departments I have trained or coached:

- **AUSTRALIA:** Queensland Government | Queensland Parliament | Australian Government | Telstra | Flight Centre | Auto & General | Curtin University | Synergy | Suncorp | Optus
- **NEW ZEALAND:** Auckland University of Technology | Meridian Energy | New Zealand Police | NZ Transport Agency
- **SINGAPORE:** Oracle | Prudential | Standard Chartered Bank | DBS | GovTech
- **US:** Booz Allen Hamilton

**Radford Software Ltd.** (September 2014 - July 2018)  
DevOps Manager & Agile Coach

I was hired as Client Services Manager but quickly moved into a varied role as Agile Coach and DevOps Manager. I was responsible for the Agile processes across the company and also looked after a team of people who managed internal systems, CI/CD, training & documentation and mobile apps.

**ISO Ltd.** (September 2013 - September 2014)  
Application Specialist / Deployment & Delivery Team Lead

I first was hired as an application specialist for the in-house developed Resource Management System for which I acted as Product Owner, trainer and roll-out project manager. After completing the roll-out across NZ, I was moved to the role of Deployment & Delivery Team leader. In this position, I looked after the support team and was responsible for service delivery, IT procurement and application deployment.

**DB Schenker Schweiz AG** (June 2010 - September 2013)  
Project and Application Manager

In my role as project manager and application specialist, I was responsible for the roll-out of a third-party warehouse management system to all Swiss branches of DB Schenker. This included training internal staff, working closely with the Contract Logistics team to customize the software for each existing and new customer as well as managing all enhancement requests with the vendor of the software.

**Self Employed** (July 2008 - June 2010)  
Technical Documentation & Process Engineering

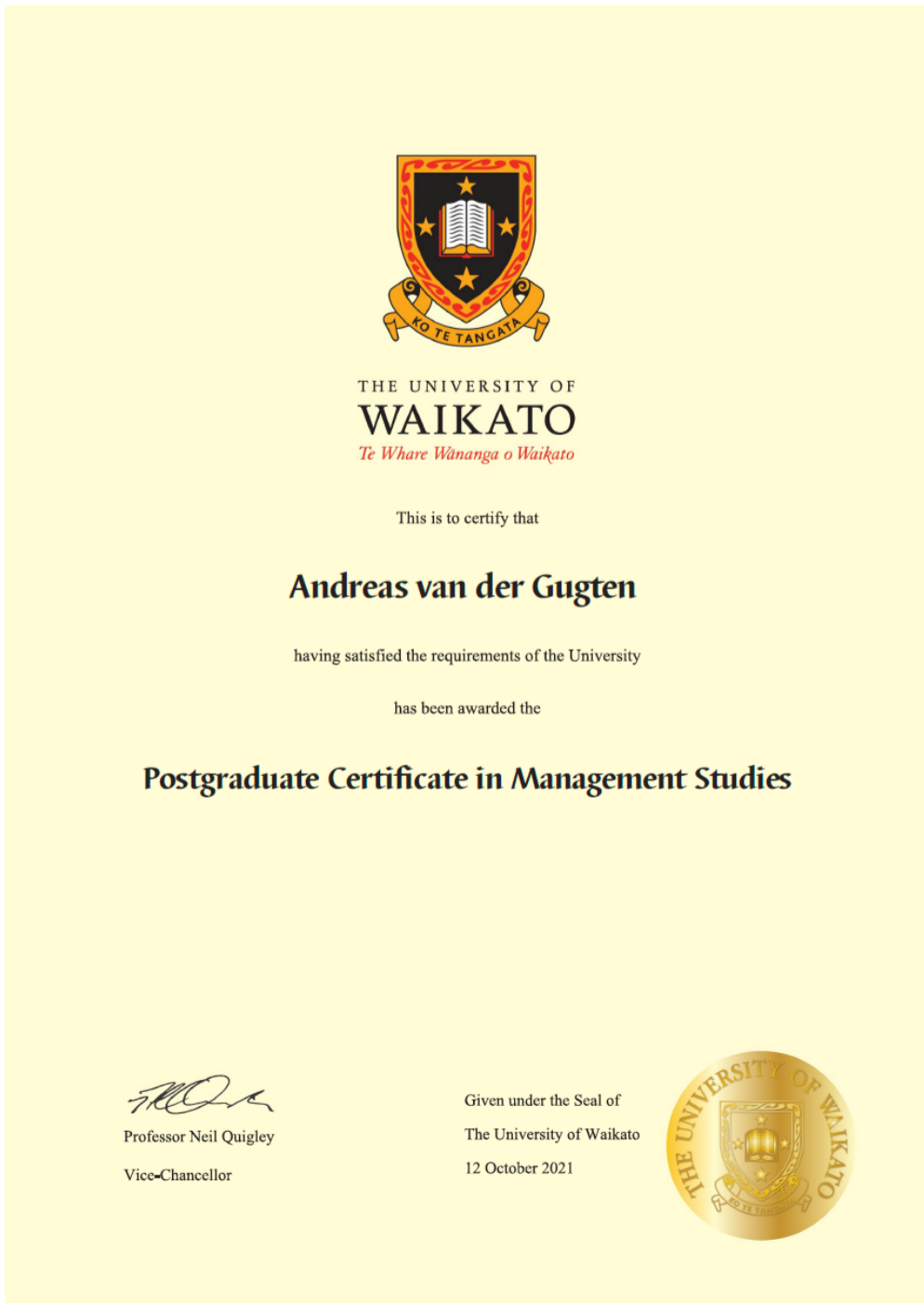
Providing technical documentation services to the machine-building industry across Switzerland.

**Capital Group Companies** (January 2005 - June 2008)  
Investment Technology Support Specialist II

In this role I was providing direct 2nd level support to the Legal, Funds Management, Funds Services and Sales departments at Capital Groups Geneva office and was responsible for the roll out of several software projects locally in Switzerland and across Europe.

## EDUCATION

**University of Waikato** (February 2018 - October 2021)  
**Postgraduate Certificate** Management Studies



See Qualification Online

**Eduard Spranger Schule** (January 1997 - August 2000)  
**German Diploma** Political and Industrial Economics - Business  
Accountancy - English