

# Andreas van der Gugten

Agile Expert | DevOps | Business Agility Coach

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## Summary

With a strong technical foundation and extensive experience in project and change management, I have successfully led Agile transformations across Education, Finance, Logistics, Government, and Software Development. My work spans Europe, Australia, New Zealand, Asia, and the USA, giving me a global perspective on agility in diverse business environments.

I am passionate about empowering individuals and teams, fostering high-performing, autonomous groups that excel through iterative and reflective approaches. My goal is to maximize value efficiently and effectively, ensuring sustainable agility. My unique blend of **Swiss precision and American ingenuity** drives my **creative, solution-oriented mindset**, always complemented by a **dynamic, people-first approach**.

## Experience

**AgileSwiss LLC** August 2021 - Current  
CEO Switzerland

🔗 <https://www.agileswiss.com>

Leading coaching, facilitation, and training in a wide range of Agile and DevOps topics. Currently collaborating with **Skyguide** and **Romande Energie** to enhance agility within their organizations.

**Skills Development Group** August 2021 - Current  
Agile Coach & Facilitator USA / EU / IND / SGP

🔗 <https://www.skillsdsg.com>

Delivering **ICAgile training, coaching, and workshop facilitation** across the USA, Europe, India, and Singapore. Engaged in both **public courses** and tailored **in-house programs** for major clients, including **Standard Chartered Bank, Swift, Booz Allen Hamilton, New York State**, and others.

**Skyguide** April 2022 - June 2023  
Agile Coach (50%) Switzerland

🔗 <https://www.skyguide.ch>

As an **Enterprise Agile Coach**, I played a key role in **driving the SAFe transformation** within Skyguide's Agile Transformation Team. My contributions included:

- Leading **large-scale agile change initiatives** across the organization.
- Conducting **management workshops** to promote Agile methodologies.
- Supporting the **onboarding of new teams** into Agile Release Trains.
- **Collaborating with the internal Release Train Engineer** and a team of expert coaches to refine agile practices and enhance SAFe implementation.

My work helped **reinforce agility and drive continuous improvement** in a complex, safety-critical environment.

**Software Education Holdings Ltd.** July 2018 - July 2021  
GROUP CIO, AGILE COACH & FACILITATOR New Zealand & Australia

🔗 <https://www.softed.com>

As **Group CIO and Agile Coach**, I played a dual role in both **strategic leadership and Agile transformation** across multiple organizations.

### Agile Coach & Facilitator:

- Trained and coached **technical and non-technical teams** across diverse industries.
- Guided organizations in **Agile and DevOps adoption**, ensuring sustainable transformations.

### Group CIO:

- Managed **budgeting, planning, and daily technical operations** across all regions.
- Led the **rapid transformation to live online training** in response to COVID-19, deploying large-scale changes in delivery methods and technology to meet evolving client needs.

### Key Engagements Across Regions:

- **Australia:** Queensland Government, Queensland Parliament, Australian Government, Telstra, Flight Centre, Auto & General, Curtin University, Synergy, Suncorp, Optus
- **New Zealand:** Auckland University of Technology, Meridian Energy, New Zealand Police, NZ Transport Agency
- **Singapore:** Oracle, Prudential, Standard Chartered Bank, DBS, GovTech
- **United States:** Booz Allen Hamilton

This role demonstrated my ability to **drive agility, foster innovation, and lead large-scale organizational change**, impacting industries globally.

**Radford Software Ltd.** September 2014 - July 2018  
DevOps Manager & Agile Coach New Zealand

🔗 <https://www.radfords.co.nz>

Initially hired as a **Client Services Manager**, my role quickly evolved to include **Agile Coaching and DevOps Management** as I led the company's Agile transformation.

- **Agile & DevOps Leadership:**
- Spearheaded the **adoption of Agile methodologies**, ensuring seamless integration into company workflows.
- Managed **CI/CD pipelines**, optimizing deployment efficiency and system stability.
- Led a team overseeing **internal systems, training, and documentation** to support development and operations.
- Supervised the development of **mobile applications**, aligning technical innovations with business needs.

This role was a major turning point, reinforcing my ability to **drive Agile transformation and technological advancements** in a fast-paced environment.

**ISO Ltd.** September 2013 - September 2014  
Application Specialist / Deployment & Delivery Team Lead New Zealand

🔗 <https://www.iso.co.nz/>

Started as an **Application Specialist**, managing the company's in-house **Resource Management System**, and later advanced to **Deployment & Delivery Team Leader**.

### Application Specialist:

- Acted as **Product Owner**, trainer, and project manager for the nationwide rollout of a custom-built system.
- Led user training and ensured smooth system implementation across multiple sites.

### Deployment & Delivery Team Lead:

- Managed **service delivery, IT procurement, and application deployment**.
- Led the support team, ensuring system reliability and performance.

This phase of my career highlighted my **technical versatility and leadership**, successfully managing complex IT rollouts and deployments.

**DB Schenker Schweiz AG** June 2010 - September 2013  
Project and Application Manager Switzerland

🔗 <https://www.dbschenker.com/ch-en>

In my **dual role as Project Manager and Application Specialist**, I led the **nationwide rollout of a third-party warehouse management system** across all Swiss branches, ensuring seamless implementation and integration.

### Project Leadership & System Implementation:

- Trained internal staff to efficiently **adopt and utilize the new system**.
- Worked closely with the **Contract Logistics team** to ensure smooth operations.
- Led **software customization efforts**, tailoring the system to meet individual client requirements.

### Vendor & Enhancement Management:

- Acted as the **primary liaison with the software vendor**, overseeing all enhancement requests.
- Ensured **continuous system improvements**, aligning the software with operational needs.

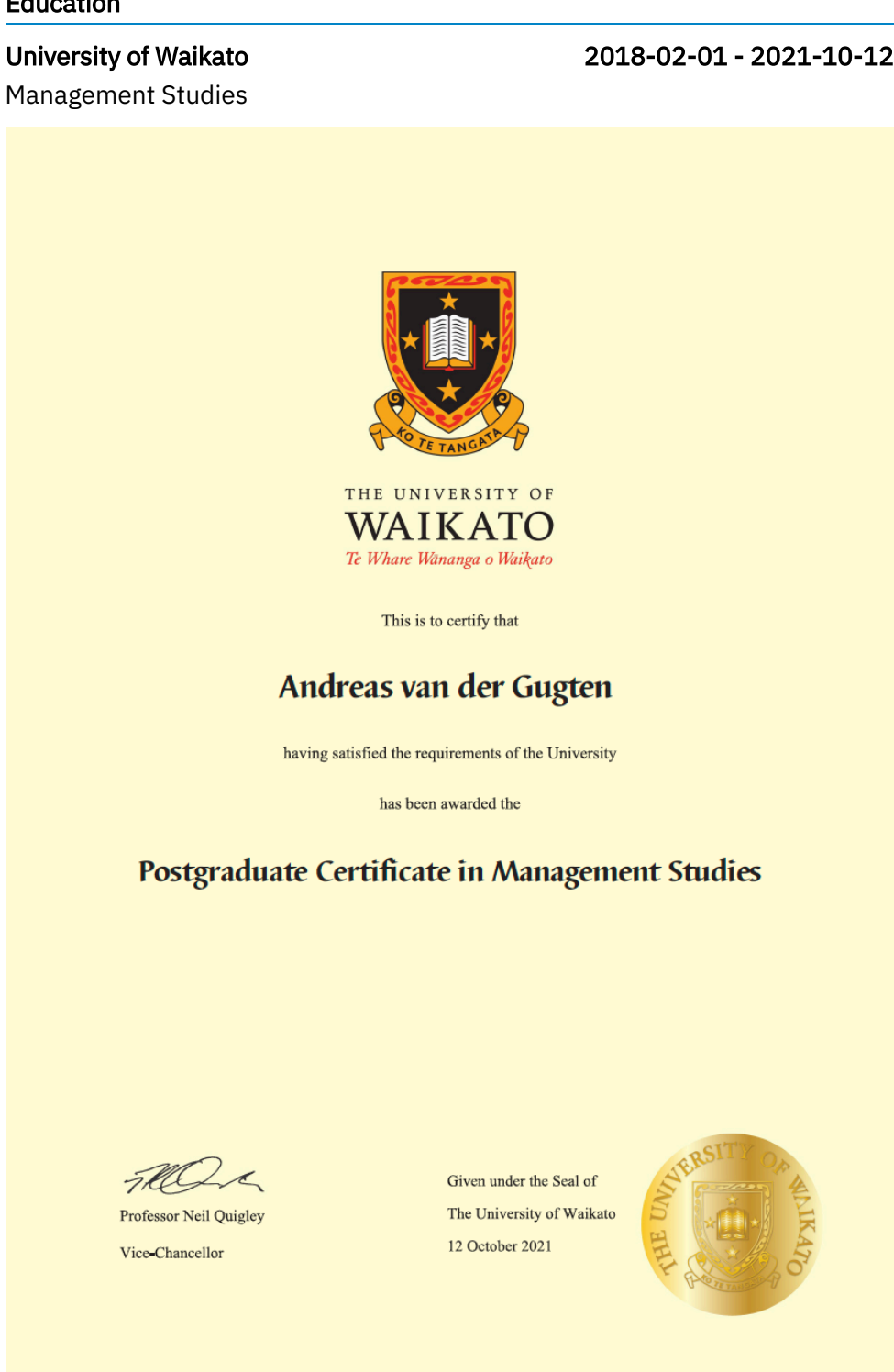
This role demonstrated my ability to **manage complex software projects, collaborate across departments, and drive digital transformation** through customized solutions and strategic implementation.

**Earlier Roles** March 2002 - June 2010  
Technical Documentation & Process Engineering Switzerland

- *Self Employed:* Provided technical documentation services (July 2008 - June 2010).
- *Capital Group Companies:* Investment Technology Support Specialist II, managing software rollouts and IT support (January 2005 - June 2008).
- *Honda Suisse SA:* Deployment Specialist, led Windows XP rollout project (September 2004 - December 2004).
- *University of the Nations:* IT Infrastructure Manager, managed IT systems and provided international support while freelancing in training and communication (March 2002 - September 2004).

## Education

**University of Waikato** 2018-02-01 - 2021-10-12  
Management Studies



## See Qualification Online

**Eduard Spranger Schule** 1997-01-01 - 2000-08-01  
Political and Industrial Economics - Business  
Accountancy - English



## Profiles

🔗 [andreasvandergugten](https://www.linkedin.com/in/andreasvandergugten)

## Skills

### Agile Methods



Agile, Transformation, Kanban, Scrum, SAFe, Lean Portfolio, Product Ownership, Product Management, Facilitation, Business Agility, Org. Change, Systems Thinking

### DevOps



DevOps Culture, DevOps Implementation, Value Streams, CI/CD, Everything as Code, Test Automation

### Leadership & Strategy



Executive Coaching, Leadership Development, Strategic Planning, Governance, Enterprise Portfolio Management, Agile Project and Delivery Management

### Tools



Jira, Confluence, Azure, AWS, Google Cloud, Git, GitLab, Package Management, Containerization, Deployment Tools, Testing Tools, SecOps, Cloud

## Languages

### English

Native



### German / Swiss-German

Native



### French

Business fluent



## Certifications

### ICAgile



Full Transcript | Credly

**ICP - Agile Certified Professional**

ICAgile

June 2016

**ICP - Agile Team Facilitation**

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September 2016

**ICP - Agile Coaching**

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December 2016

**ICP - Enterprise Product Ownership**

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September 2017

**ICP - Delivery at Scale**

ICAgile

September 2017

**ICP - Agile Product Ownership**

ICAgile

July 2018

**ICP - Implementing DevOps**

ICAgile

April 2019

**ICP - Foundations of DevOps**

ICAgile

July 2019

**ICP - Agile Test Automation**

ICAgile

May 2021

**ICP - Agile Project and Delivery Management**

ICAgile

May 2021

**ICP - Lean Portfolio Management**

ICAgile

March 2023

**ICP - Product Management**

ICAgile

May 2023

**ICP - Leading with Agility**

IC Agile

December 2023

**ICP - Systems Coaching**

IC Agile

October 2024

**IC Agile Certified Instructor**

I am an ICAgile certified instructor on the certified courses above as well.



## Interests

**World Exploration:** My journey has taken me to live in Germany, Switzerland, New Zealand, and Australia. With my family of six I use every opportunity to explore the diverse cultures and landscapes of Europe in our campervan.

**Hands-On Creativity:** I have a passion for DIY projects, having personally built and renovated several homes. This hobby allows me to channel my creativity and attention to detail into something that is away from screens.

**Coffee Connoisseur:** Enthusiastic about coffee, I enjoy roasting my own beans and mastering the art of brewing the perfect Flat White.

